Mitel Programmable Key Modules

Improve call handling with intuitive programmable key modules

Mitel® Programmable Key Modules (PKMs) extend the button capacity of the MiVoice 5324, 5330, 5330e, 5340, and 5340e IP Phones, as well as the MiVoice 8528 and 8568 Telephones.

Ideal for receptionists, departmental administrative assistants and people who require additional personal keys, PKMs can be easily programmed through the phone and can be used to monitor and manage multiple lines beyond the original capacity of the phone.

Improve Cal Handling

Administrative assistants can use the 12- and 48-button Programmable Key Modules (PKMs) to monitor and manage multiple lines beyond the capacity of the MiVoice IP or digital phones. The 12-button PKM adds 12 keys, while the 48-button PKM adds 48 additional keys with one module or 96 keys with two 48-button PKM modules linked together. A Mitel PKM Interface Module added to the back of the phone allows the 12- and 48-button PKMs to easily connect, without the need for an additional local area network (LAN) port or digital line port. When used in either an enterprise or small business environment, the PKMs improve call handling for both employees and customers.

Easy to Program

The PKMs, 12, 48 or 96 additional keys can be easily programmed as feature keys, speed call keys, extension keys, direct station select (DSS) keys or line appearance keys. Each key on the PKM has an associated indicator light, which gives the status of that extension or programmed feature. Personal keys can be easily programmed through the phones themselves or using the browser-based configuration tool.

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Technical Specifications

PHYSICAL

Dimension (l x w x d)	Weight	Voice QoS
» PKM 12: 6.75 in x 2.25 in (17 cm x 5.7 cm) » PKM 48: Size: 7.25 in x 9.25 in (18.4 cm x 23.5 cm)	» PKM 12: Weight: 0.6 lbs (0.3 kg) » PKM 48: Weight: 2.1 lbs (0.9 kg)	» IEEE 802.1 p/q

POWERING OPTIONS

Power Consumption	MiVoice 5324, 5330, 5330e, 5340, and 5340e IP Phones	MiVoice 8528 and 8568 Telephones
» PKM 12: 1.3 W » PKM 48: 1.7 W	» IEEE 802.3af Power over Ethernet (PoE) support from the phone's power source	» Require an external 24 V DC power adapter to power the PKMs (purchased separately)

System Requirements

- *MiVoice Business – Release 5.0 or later (formerly Mitel Communications Director (MCD))*

- *MiVoice Office – Release 5.0 or later (formerly Mitel 5000 Communications Platform)*

- *Mitel SX-200 IP Communications Platform (ICP) – Release 4.0 (UR5) or later*

Supported Phones

- *MiVoice 5324 IP Phone*

- *MiVoice 5330 IP Phone**

- *MiVoice 5330e IP Phone*

- *MiVoice 5340 IP Phone**

- *MiVoice 5340e IP Phone*

- *MiVoice 8528 Telephone*

- *MiVoice 8568 Telephone*

*SX-200 ICP does not support PKMs on the MiVoice 5330 and 5340 IP Phones.

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Powering connections

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